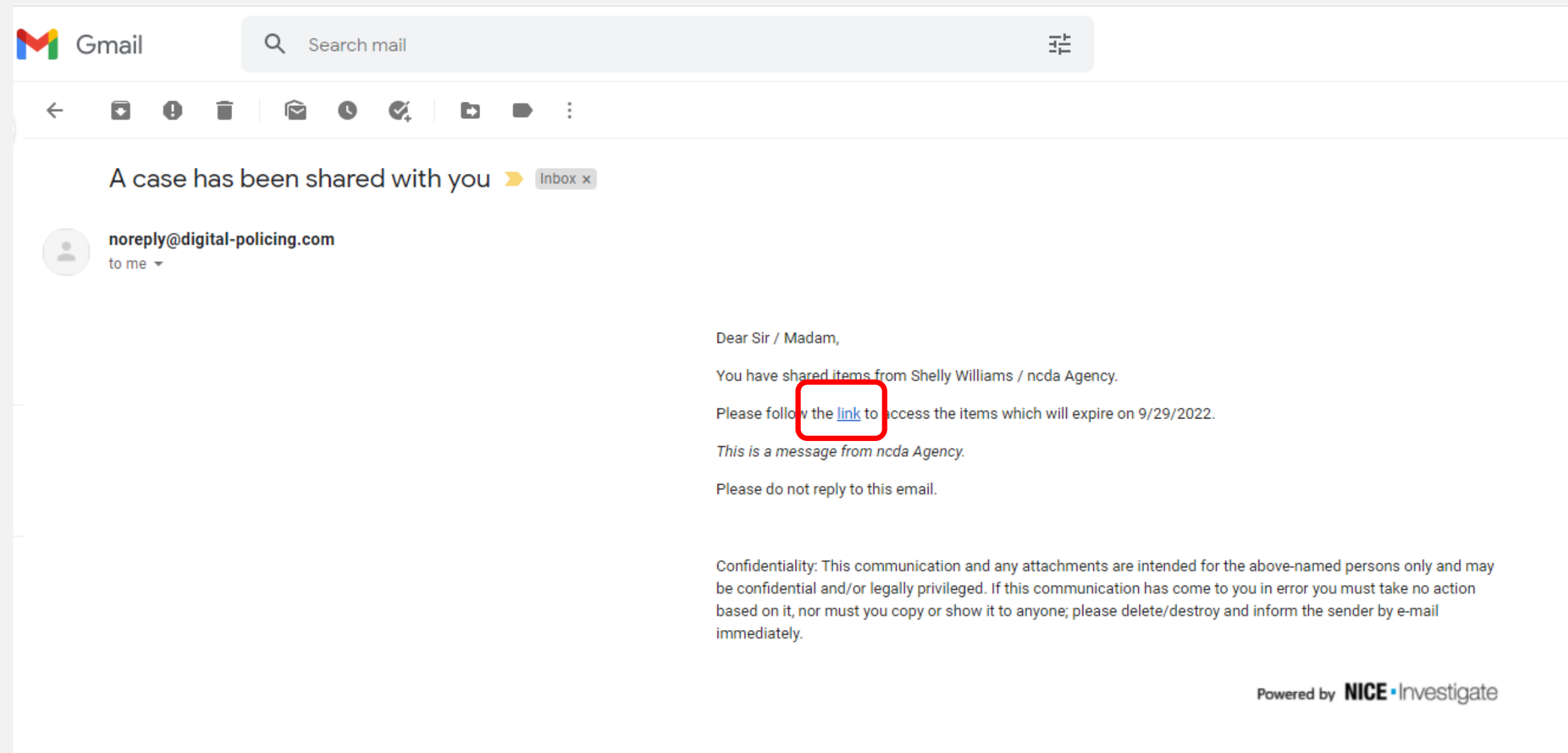




# NICE INVESTIGATE

Receiving Case Information from Nassau DA  
Office via the Investigate Download Portal

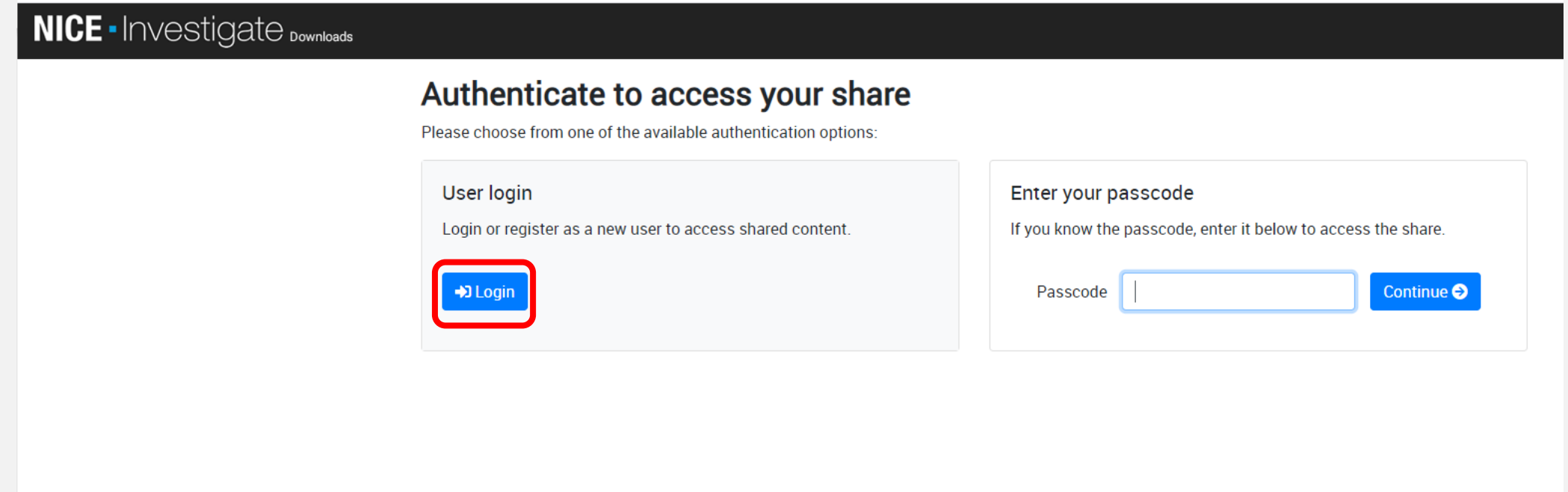
STEP 1: You will receive an email with a link to access the shared information. Click the link to get to the login screen.



## STEP 2: Login to the Investigate Download Portal – Click Login to register as a new user

There are 2 options for logging into the Investigate Download Portal

1. Enter a passcode sent to you by the person who sent the share. The passcode is for this specific share and cannot be used to get access to any previous or future shares.
2. **Recommended - Register by creating an account so that you can access all your shares at any time by entering your account name/email and password.**



**NICE** Investigate Downloads

### Authenticate to access your share

Please choose from one of the available authentication options:

**User login**  
Login or register as a new user to access shared content.

[→ Login](#)

**Enter your passcode**  
If you know the passcode, enter it below to access the share.

Passcode  [Continue →](#)

## STEP 3: Click Register to set up your account

**NICE** Investigate Downloads

### NICE Investigate Download Portal

Login or register here to view your share links.

Welcome to the Download Portal login and registration page. You should have arrived at this page by clicking a URL link to a shared item.

---

#### Login

If you have an account, please enter your login details below to view your shared link.


**Email**

The Email field is required.

**Password**

The Password field is required.

[Forgot your password](#)

protected by reCAPTCHA  [Privacy](#) - [Terms](#)

#### Register as a new user

In order to use this service, you are required to have registered for an account.

If you do not already have an account, please click the "Register" button below.

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STEP 4: Type in your Email and Password, click I'm not a robot, then click Register

## Register


Please enter your details below to register with this service. Use the same email address you have received your shared link on.

Only approved email addresses are allowed to register and access to your approved email account will be verified.

**Email**

**Password**

**Confirm password**

I'm not a robot  reCAPTCHA  
Privacy - Terms

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# STEP 5: Email Address Verification – Enter your verification Code and click Submit

As a part of the registration process, you will be requested to verify your email address.

1. You will receive an email from [noreply@digital-policing.com](mailto:noreply@digital-policing.com) with a verification code.
2. Copy the verification code and paste it field provided on the Investigate Download Portal registration page.

**NICE** Investigate

### Registration code

Thank you for registering with NICE Investigate Downloads.

Please enter the code below into your browser to complete the registration process.

This code is valid for **60 minutes**.

**vbZdAg**

You are receiving this email because you registered with NICE Investigate Downloads. If you were not expecting this email you can safely ignore and delete it.

Powered by **NICE** Investigate

### Email address verification required

Your account has been created.

We now need to verify access to your email account. We have sent you an email containing a unique code. Please enter that code below.

The code emailed to you is valid for **58 minutes, 35 seconds**.

NOTE: The email may go into your spam folder, please check this folder as well as your Inbox.

**Code**

vbZdAg

protected by reCAPTCHA  
Privacy - Terms

**Submit**

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# STEP 6: Login to your newly created account – Enter your Email address and Password then click Login

## Success - Email address verified

Your registration has been validated successfully.

If you came to this page after pre-registering an account, your registration is now complete and you can safely close this browser window.

If you came to this page following a shared URL link, please click [here](#) to login and access the multimedia.

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NICE Investigate Downloads

## NICE Investigate Download Portal

Login or register here to view your share links.

Welcome to the Download Portal login and registration page. You should have arrived at this page by clicking a URL link to a shared item.

### Login

If you have an account, please enter your login details below to view your shared link.

Email

Password

[Forgot your password](#)

Login

### Register as a new user

In order to use this service, you are required to have registered for an account.

If you do not already have an account, please click the "Register" button below.

Register

protected by reCAPTCHA  
Privacy - Terms



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STEP 7: Click on the Case Name in the list to view on-line the items shared by Nassau DA's office. You can also click Download all to download the files to your computer

The screenshot shows the 'NICE Investigate Downloads' interface. At the top, there is a navigation bar with the NICE logo and 'Investigate Downloads' text on the left, and language settings ('English (GB)') and a 'Logout' button on the right. Below the navigation bar, there is a breadcrumb trail 'Your shares / Shared cases'. The main heading is 'Shared cases'. A message states: 'Evidence from one or more cases have been shared with you by Shelly Williams / uspolicedemopd Agency on 29/09/2021 19:28. You can access this evidence until 04/10/2021 23:59 after which it will no longer be available.' Below this message is a table with the following columns: 'Case name', 'Evidence items', 'Last viewed online', 'Last downloaded', and 'Size'. The table contains one row with the case name '508170180515105SBW2', 1 evidence item, 'Never' for last viewed online, 'Never' for last downloaded, and '17.75 KB' for size. A blue button labeled 'Download all' with a download icon is located to the right of the table row. The case name and the 'Download all' button are both highlighted with red rectangular boxes.

Case name	Evidence items	Last viewed online	Last downloaded	Size
<a href="#">508170180515105SBW2</a>	1	Never	Never	17.75 KB



Login to your Investigate Download Portal account at any time and access shared files sent to you from Nassau DA. All shares will be listed on Your Shares summary page. ([ncda-download.digital-policing.com](https://ncda-download.digital-policing.com))

**NICE** Investigate Downloads English (US) Logout

**Your shares**

This list contains items shared with your email address (shelly.williams@nice.com).  
You can access your shares by clicking on a share's name.

Display expired shares

	Share name	Shared from	Shared on	Expires on	Shared items	Last viewed	Download
1	<a href="#">SVD000117</a>	Shelly Williams / usprosecutordemo Agency	09/24/2021 2:48:34 PM	09/29/2021 11:59:59 PM	3	09/24/2021 2:49:45 PM	<a href="#">Downloads (1)</a>
2	<a href="#">SVD000116</a>	Shelly Williams / usprosecutordemo Agency	09/23/2021 2:37:04 PM	09/23/2022 11:59:59 PM	9	09/23/2021 2:37:53 PM	<a href="#">Downloads (1)</a>
3	<a href="#">SVD000112</a>	Shelly Williams / usprosecutordemo Agency	09/17/2021 2:11:18 PM	09/17/2022 11:59:59 PM	9	09/17/2021 2:12:23 PM	<a href="#">Downloads (1)</a>
4	<a href="#">SVD000109</a>	Shelly Williams / usprosecutordemo Agency	09/16/2021 2:26:31 PM	12/25/2021 11:59:59 PM	5	09/16/2021 2:28:36 PM	<a href="#">Downloads (1)</a>
5	<a href="#">SVD000108</a>	Shelly Williams / usprosecutordemo Agency	09/15/2021 2:33:24 PM	09/15/2022 11:59:59 PM	4	09/15/2021 2:39:34 PM	<a href="#">Downloads (1)</a>
6	<a href="#">SVD000107</a>	Shelly Williams / usprosecutordemo Agency	09/14/2021 2:17:21 PM	09/14/2022 11:59:59 PM	4	09/17/2021 2:13:05 PM	<a href="#">Downloads (1)</a>
7	<a href="#">SVD000102</a>	Shelly Williams / usprosecutordemo Agency	09/02/2021 11:02:33 AM	09/02/2022 11:59:59 PM	9	09/14/2021 2:20:23 PM	<a href="#">Downloads (1)</a>

Thank You

**NICE**<sup>®</sup>